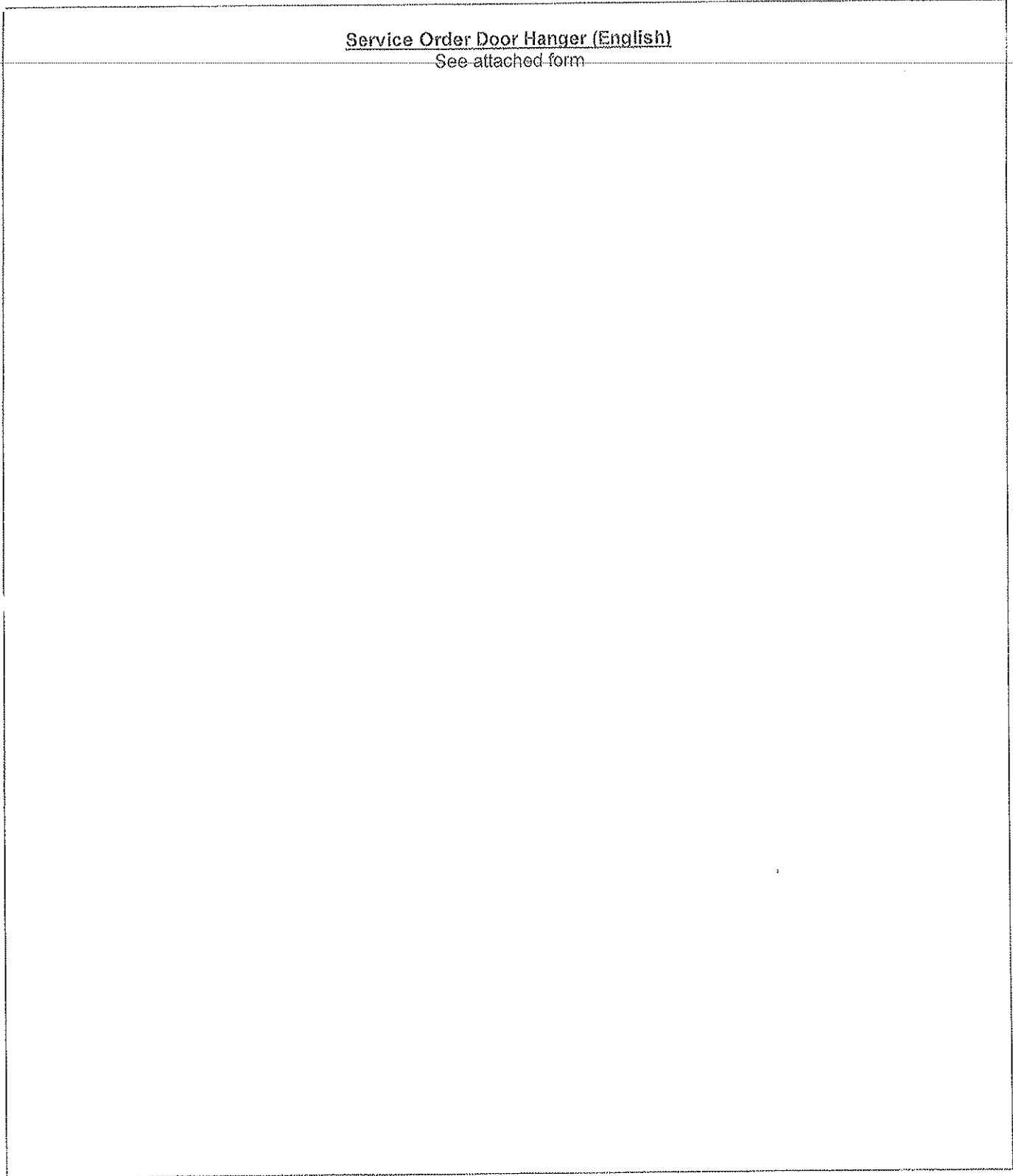


CALIFORNIA-AMERICAN WATER COMPANY
1033 B Avenue, Suite 200
CORONADO, CA 92118

Original C.P.U.C. SHEET NO. 7236-W

CANCELLING _____ C.P.U.C. SHEET NO. NEW

Service Order Door Hanger (English)
See attached form



(TO BE INSERTED BY UTILITY)
ADVICE LETTER NO. 1015

ISSUED BY
D. P. STEPHENSON
NAME

(TO BE INSERTED BY C.P.U.C.)
DATE FILED OCT 30 2013
EFFECTIVE OCT 21 2013

DECISION NO. _____

DIRECTOR - Rates & Regulatory
TITLE

RESOLUTION _____



SORRY WE MISSED YOU.

The following services were performed at your property today:

- Meter and checked water meter.
- Billing verification meter reading.
- Meter reading is correct.
- Meter reading incorrect. You will receive a new billing amount.
- Meter reading is correct.
- Investigation results available after five business days.
- Meter is changed the water meter.
- Meter is changed the outdoor faucet meter, resulting device.
- Replaced your water meter.
- Turned your water off for repairs as requested.
- Turned your water on.
- Investigated a high water bill.
- Investigated a water leak.
- No meter on immediate meter observed (check not submitted).
- Meter readers observation. Check property for meter.
- Checked your billing information.
- Customer requested investigation.
- Due to emergency appointments to the water system your meter will be temporarily shut off on _____ from _____ until _____.
- Meter was turned off of the meter when.
- Meter was turned off of the meter box.
- Contact the Customer Service Center regarding current and/or future customer issues.
- Checked meter. Meter is _____.
- Meter customer to apply for service please contact the Customer Service Center at 888-237-1333.

Service address: _____

Date of visit: _____

Notes: _____

it was a pleasure to serve you.

